



IT SUPPORT

PROVIDED AS BOTH AN MSP AND MSSP

Core to our service is our bespoke and high-performance support service. Either through full remote IT support delivery or ancillary delivery to existing IT personnel.

We provide the full technology stack solution. Specialists in Business as a Service – We ensure through our consultative and proactive approaches your business has the right technology, the right training, and the right equipment to simply get on with business.

Customer satisfaction and retention are paramount to our core ethos, we will always find the time to listen, to engage, and to support your business requirements. A never say no attitude is core to our belief.

How we're different:

We don't play by the same rules as everyone else. We don't employ 1st line ticket loggers and phone triage engineers. **We employ engineers directly capable of supporting your users at their first phone call.**

No longer having to worry about when issues are going to be acknowledged or resolved, your users will be dealt with immediately allowing them to focus on their roles within your business.

Reactive break fix support should be a thing of the past. **Taran is an all-encompassed MSP allowing us to provide the entire solution to business.**

Unlimited support, no hidden extras, no contract tie-ins, procurement transparency, no yearly increases in our offerings, proactive, and responsive support, this is how we operate.



TARAN
MICROSYSTEMS

If you'd like to discuss further with us, please email hello@taran.co.uk or call us on **01256 300060**

taran.co.uk